

# **What can hold us back?**

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Design-led approaches can be perceived as taking longer and requiring more resources.

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Gaining funding for something without clear outcomes and outputs, design doesn't specify solutions and outcomes at the outset, they emerge through the process.

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Design approaches not perceived as legitimate or rigorous. The difference between design, co-design and research not being well understood.

Open Practices: lessons from co-design of public services for behaviour change, Dilemmas of co-design O'Rafferty, DeEyto, Lewis, 2016

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The risk of a co-design process being followed, but recommendations and outputs being (or perceived as being) ignored or bypassed.

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A lack of flexibility in procurement and funding to support adaptive approaches or prototyping in practice.

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Co-design and design initiatives not being part of the “policy innovation system” - so insights and data are not shared or channeled into the policy cycle.

Open Practices: lessons from co-design of public services for behaviour change, Dilemmas of co-design O’Rafferty, DeEyto, Lewis, 2016

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A bias towards quantitative data.  
Lived experience is not perceived  
as evidence in conventional  
policy and service development.

Exploring Policy Innovation: Tools, Techniques + Approaches, Brookfield Institute for innovation and entrepreneurship, 2018

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The public is usually only consulted once options are developed.



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Design approaches may reinforce mono cultural and euro-centric neo-liberal values that can be embedded within them.

The promise of Co-design for Public Policy - Emma Blomkamp, Australian Journal for Public Administration, 2018

# **What can hold us back?**

Working with unknowns and testing out ideas that are “unproven” is considered too risky, especially when there is risk of media attention.

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Although policy aims to be evidence-based it is driven by political mandates - even if insights from design become part of the policy channel, it depends on alignment to with “windows of opportunity”.

Exploring Policy Innovation: Tools, Techniques + Approaches, Brookfield Institute for innovation and entrepreneurship, 2018

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Individual, localised insights and place-based knowledge and perspectives perceived as too specific for 'population level' public policy.

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Confusion over the terms relating to design, mis-use of terms, looseness of their application and inflated or unsubstantiated claims about impact creating skepticism.

The promise of Co-design for Public Policy, Emma Blomkamp - Australian Journal for Public Administration, 2018

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Bad design and co-design practice reducing trust in the process.

The promise of Co-design for Public Policy, Emma Blomkamp - Australian Journal for Public Administration, 2018

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The greater coordination resources required to be successful in co-design, due to the increased number of inputs, people, agendas involved.

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Organisations and institutes unwilling or unable to share control in terms of the process, goals, decision-making and outcomes necessary for co-design.



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A lack of skill, motivation or mandate to work in safe, enabling, participatory or culturally grounded ways with diverse groups of people.

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Current structures that don't support genuine collaboration. Co-design means working “side by side” towards a mutual outcome. But status quo is passing things along “first me then you.”

Three things I've learned about design. Alex Chesterfield, Brilliant Minds Blog, 2018

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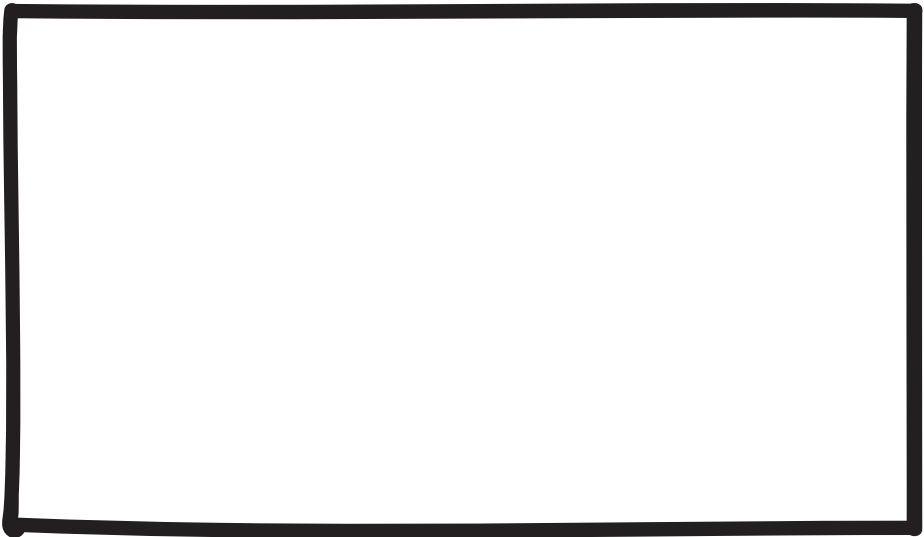
Little room to “challenge the brief” in terms of how the policy problem (and at times solution) has been defined.

Exploring Policy Innovation: Tools, Techniques + Approaches, Brookfield Institute for innovation and entrepreneurship, 2018

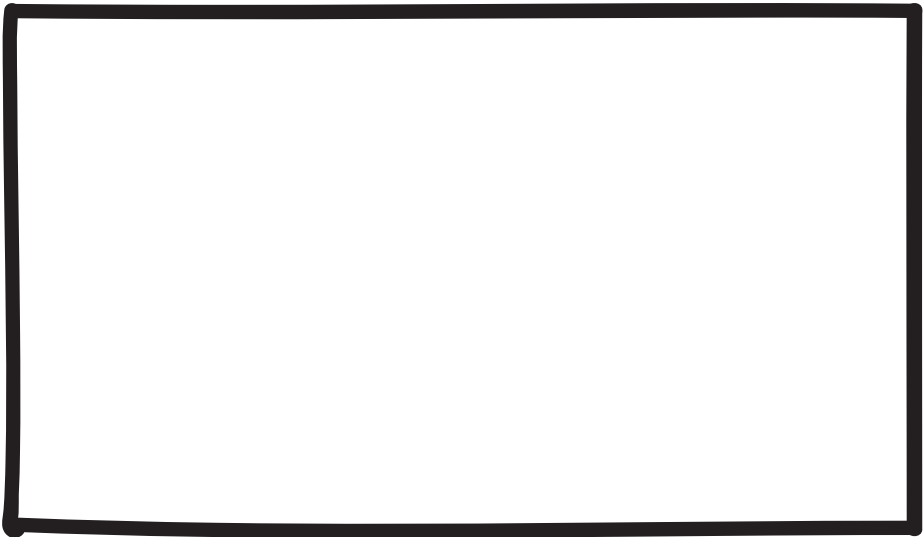
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Co-design being interpreted as meaning “asking people what they want” - or setting up blue sky visions that can't be delivered on.

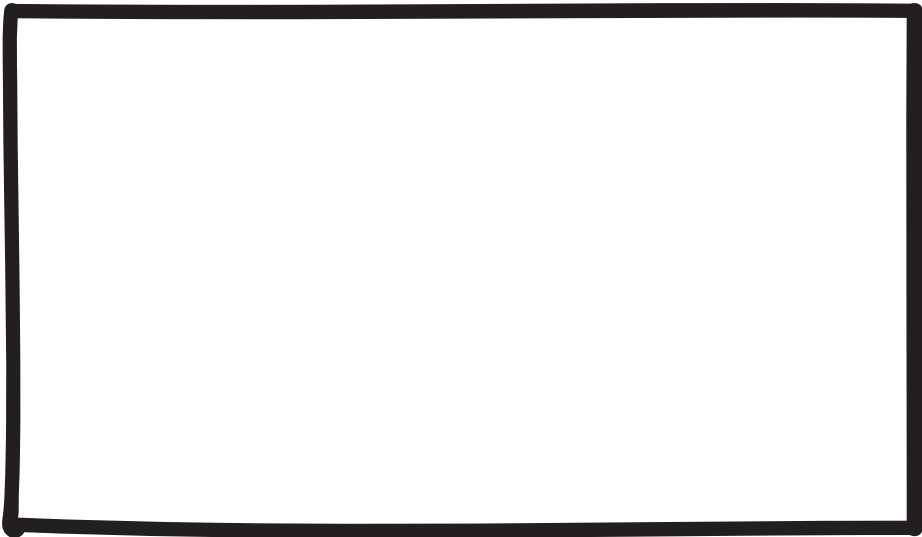
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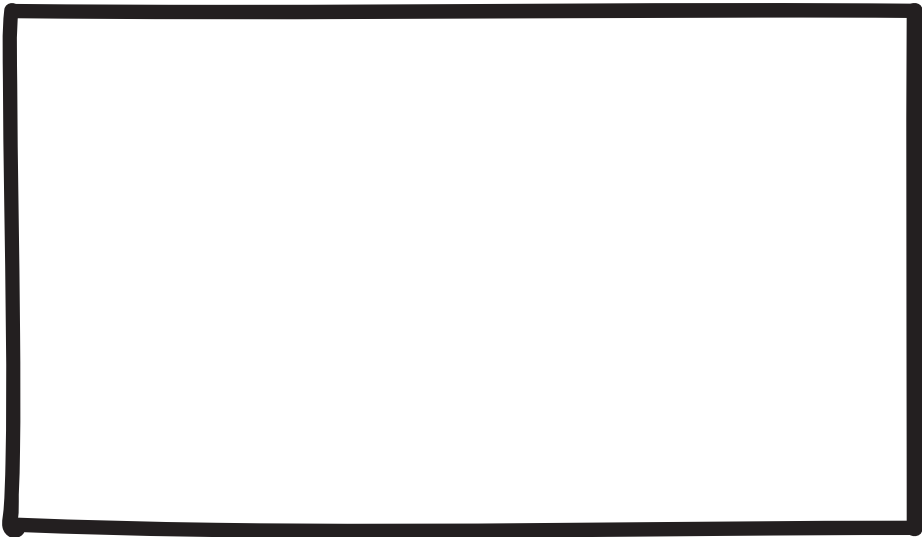
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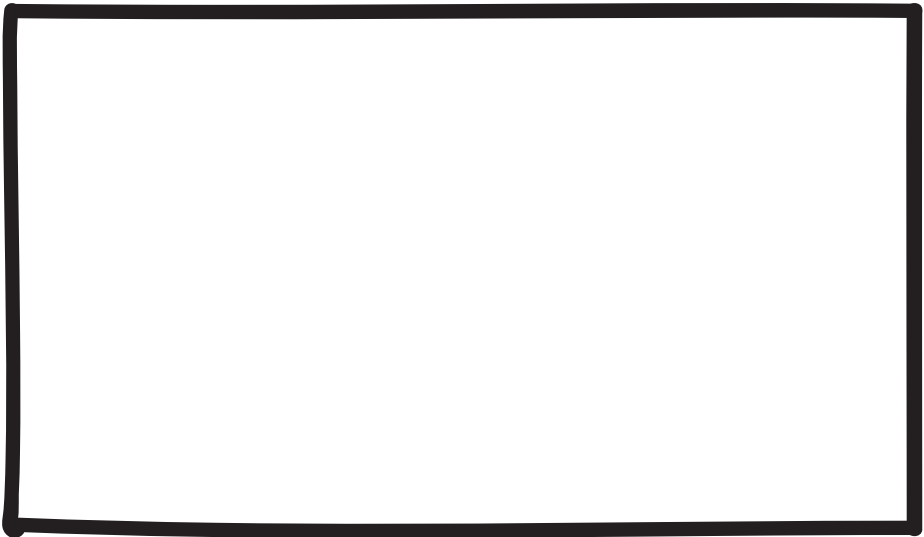


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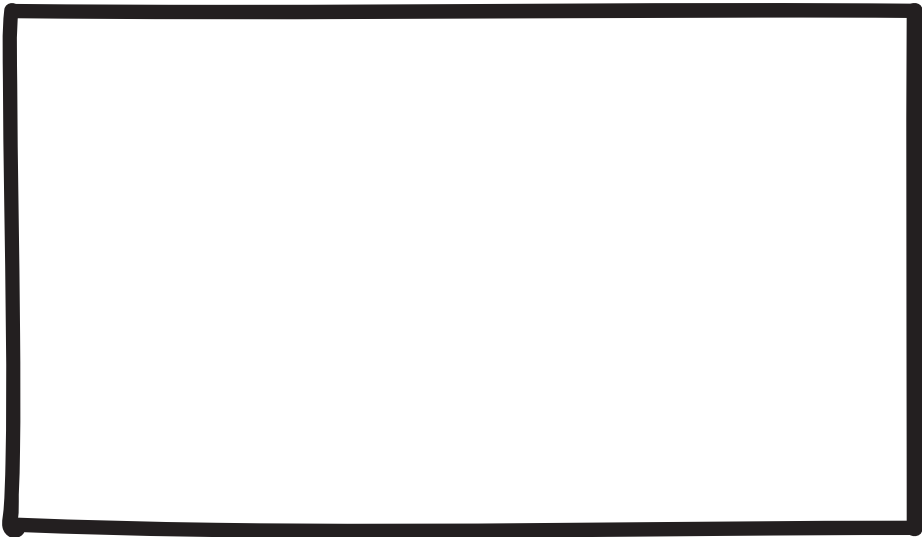




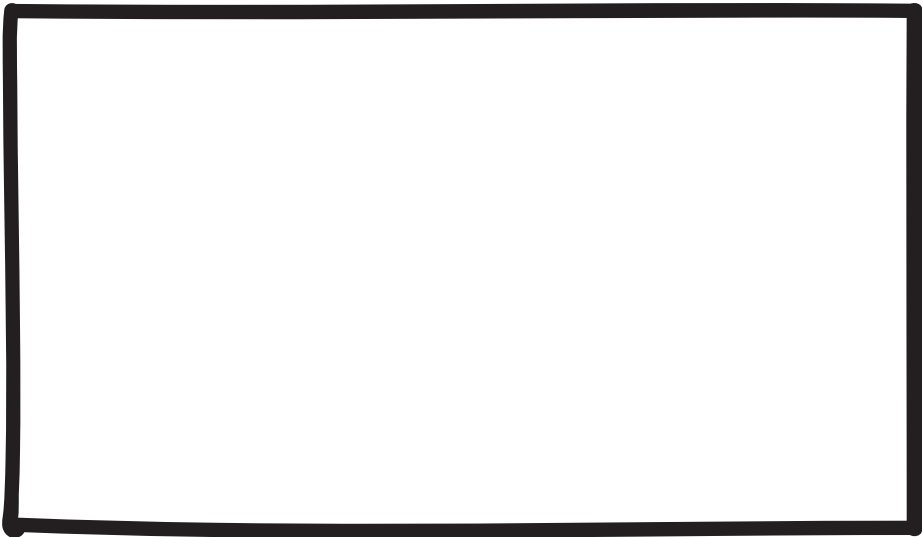
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